## NSWRL CRITICAL INCIDENT MANAGEMENT PLAN





YES

**UNSURE** 

NO

IF AT ANY TIME YOU ARE CONTACTED BY THE MEDIA PLEASE CONTACT
THE NSWRL HEAD OF COMMUNICATIONS AND COMMUNITY ENGAGEMENT FOR ADVICE

CONTACT EMERGENCY SERVICES

FOLLOW FULL INCIDENT PROCEDURE

IF THE INCIDENT INVOLVES A PLAYER, IS A PARENT PRESENT?

NO

**YES** 

CONTACT PARENT
IMMEDIATELY

KEEP PARENTS INFORMED
OF ALL DECISIONS AS THEY
ARE MADE

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ENSURE THE SAFETY AND WELLBEING OF ALL PARTICIPANTS AND SPECTATORS

ONCE INCIDENT IS UNDER CONTROL CONTACT NSWRL / LEAGUE MANAGER IMMEDIATELY TO VERBALLY REPORT

COLLATE NAMES AND CONTACT DETAILS OF WITNESSES (SEE INFORMATION RELAY CHECKLIST)

**INFORM YOUR CLUBS BOARD** 

AT YOUR EARLIEST CONVENIENCE WRITE AND SUBMIT AN INCIDENT REPORT AND SUBMIT TO NSWRL / LEAGUE MANAGER WITHIN 24 HOURS

ONCE INCIDENT IS UNDER
CONTROL CONTACT
NSWRL / LEAGUE TO
REPORT INCIDENT

FOLLOW NSWRL
POLICIES & PROCEDURES
AND / OR LOCAL LEAGUE
PROCEDURES

COMPLETE JUDICARY /
CODE OF CONDUCT
REPORTING

#### **CONTACT LIST**

**EMERGENCY** 

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**LEAGUE MANAGER** 

**CLUB PRESIDENT** 

**NSWRL LEAGUE & CLUBSUPPORT** 

NSWRL HEAD OF COMMUNICATIONS AND COMMUNITY ENGAGEMENT

Tracie Edmondson 0416 258 342

# INFORMATION RELAY CHECKLIST



IN THE EVENT OF A CRITICAL INCIDENT PLEASE COLLECT AND REPORT THE FOLLOWING INFORMATION

PLEASE THINK!!! WHO – WHAT – WHEN – WHERE - WHY								
MATC	H DETAILS	DATE:		GROUND:				
		AGE:		TE	AMS:			
INCIDENT DETAILS								
INJURY				BEHAVIOURAL				
IS VIDEO OF THE GAME AVAILABLE			☐ Yes	□ No	IS VIDEO OF THE GAME AVAILABLE	☐ Yes	□ No	
NAME OF THE INJURED PERSON:					GROUND MANAGER IN ATTENDANCE	☐ Yes	□ No	
AGE:					GROUND MANAGER NAME:			
PARENT NAME (IF MINOR):								
					GROUND MANAGER CONTACT NUMBER:			
PARENT PHONE NUMBER:				BRIEF DETAILS OF THE INCIDENT:				
AMBULANCE CALLED			☐ Yes	□ No				
WAS FOUL		☐ Yes	□ No					
IF YES, WHAT ARE THE DETAILS:					PERSON ALLEGED TO BE AT FAULT:  NAME:  CLUB:  POSITION:			
WAS THERE A SEND-OFF			☐ Yes	□ No	☐ Coach ☐ Manager ☐ Trainer ☐ Player ☐ Club Official ☐ Spectator ☐ Other:			
REFEREES REPORT OBTAINED			☐ Yes	□ No				
GROUND MANAGERS REPORT OBTAINED			☐ Yes	□ No			•	
WITNESS REPORTS OBTAINED			☐ Yes	□ No	POLICE ATTENDED FROM LAC	☐ Yes	□ No	
LEAGUE MANAGER / NSWRL CONTACTED ☐ Yes ☐ No					OUTCOME OF POLICE ATTENDANCE:  ☐ Arrest ☐ Caution ☐ No Action			
INFORM YOUR CLUB BOARD AND AT YOUR EARLIEST CONVENIENCE WRITE AND SUBMIT AN INCIDENT REPORT AND					WAS THE GAME ABANDONED	☐ Yes	□ No	
SUBMIT TO YOUR LEAGUE MANAGER WITHIN 24 HOURS  CONTACT LIST				REFEREES REPORT OBTAINED	☐ Yes	□ No		
				GROUND MANAGER REPORT OBTAINED	☐ Yes	□ No		
EMERGENCY  000  LEAGUE MANAGER				WITNESS REPORTS OBTAINED	☐ Yes	□ No		
					LEAGUE MANAGER / NSWRL CONTACTED	☐ Yes	□ No	
					WAS THE MATTER RESOLVED	☐ Yes	□ No	
					HAS THE MATTER BEEN ELEVATED TO THE LEAGUE MANAGER FOR RESOLUTION	□ Yes	□ No	
	CLUB PRESIDENT				HAVE MEDIA OUTLETS CONTACTED YOU ABOUT THE INCIDENT	☐ Yes	□ No	
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**ONCE INFORMATION IS COMPILED CONTACT LEAGUE IMMEDIATELY TO REPORT INCIDENT** 



### CRITICAL INCIDENT: LEAGUE ACTION LIST

#### INCIDENT REPORT RECEIVED FROM CLUB

### HAS THE INCIDENT BEEN RESOLVED?

NO

OBTAIN ALL RELEVANT REPORTS FROM THE ASSOCIATED COMMUNITY RUGBY LEAGUE CLUB

ENSURE ALL EMERGENCY SERVICES HAVE BEEN CONTACTED AS REQUIRED

CONTACT NSWRL COMMUNITY FOOTBALL DEPARTMENT AND ADVISE THEM OF THE SITUATION AND ANY ACTIONS THAT ARE BEING UNDERTAKEN TO CONTINUE TO ATTEMPT TO RESOLVE THE SITUATION

GAIN REGULAR UPDATES FROM COMMUNITY RUGBY LEAGUE CLUB ON THE ONGOING SITUATION

ASSIST IN FORMULATING A PLAN TO HELP THE CLUB TO RESOLVE THE ONGOING SITUATION

#### **ONCE INCIDENT IS RESOLVED**

ENSURE ALL MEDIA ENQURIES MADE TO BOTH THE CLUB AND THE LEAGUE ARE DIRECTED TO THE NSWRL HEAD OF COMMUNICATIONS AND COMMUNITY MANAGEMENT

OBTAIN ALL RELEVANT REPORTS FROM THE ASSOCIATED COMMUNITY RUGBY LEAGUE CLUB

COLLATE REPORTS AND SUBMIT TO NSWRL COMMUNITY FOOTBALL DEPARTMENT BY EMAIL

STAY IN TOUCH WITH CLUB TO ENSURE THAT THE SITUATION NEEDS NO FURTHER ACTION

ENSURE APPROPRIATE JUDICIARY / CODE OF CONDUCT
ACTION IS UNDERTAKEN AS REQUIRED

YES

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JUDICIARY / CODE OF CONDUCT ACTION IS
UNDERTAKEN AS REQUIRED

#### **CONTACT LIST**

**EMERGENCY** 

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**LEAGUE CHAIRMAN** 

NSWRL COMMUNITY RUGBY LEAGUE MANAGER

Peter Clarke 0409 814 887

NSWRL HEAD OF COMMUNICATIONS AND COMMUNITY ENGAGEMENT

Tracie Edmondson 0416 258 342